

HRIZONS® Announces New Employee Experience Management Service

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Today, HRIZONS announced its newest service offering for customers on their Journey2Cloud™ using Qualtrics® EmployeeXM™: a full complement of Employee Experience Management (XM) services.

Human experience management (HXM) is the next evolution of human capital management (HCM). It shifts the focus from processes, steps, and procedures driven by human resources (HR) to delivering engaging, individualized experiences focused on employees. HRIZONS helps customers evolve to HXM by integrating SAP SuccessFactors Human Experience Management (HXM) with Qualtrics EmployeeXM solutions.

HRIZONS' human experience management (EXM) approach and methodology includes planning and design, configuration and integration, insights and action. In addition, we are offering customers services to analyze 'Moments that Matter', key points in time during the employee lifecycle such as new hire onboarding.

According to Jim Newman, HRIZONS' President & CEO, *"Our goal is to help customers define and achieve their desired future state so they can prioritize the employee lifecycle experiences that matter most to the organization and its employees. By leveraging Qualtrics EmployeeXM and the integrations available with SAP SuccessFactors solutions, we can help customers collect data from various feedback channels throughout the employee lifecycle, conduct driver analysis, prioritize issues impacting employee experience, and facilitate action planning with key stakeholder groups."*

In integrating with SAP SuccessFactors solutions, HRIZONS helps customers analyze 'Moments that Matter' over time. Many HR programs and processes have key touchpoints with employees. **With Qualtrics**, HRIZONS helps customers collect experience data—the thoughts, feelings, and emotions of employees—, and relate it to subsequent operational outcomes to model impacts of workforce intent on the business. Using longitudinal data spanning the employee lifecycle, HRIZONS can help construct employee journey patterns within the organization, identify points of risk to key outcomes such as productivity or turnover, and evaluate the effectiveness of the HR and organizational interventions to address those risks.

HRIZONS will deliver employee experience management through:

- Deep product and integration expertise with both SAP SuccessFactors and Qualtrics EmployeeXM solutions
- A mature delivery methodology that includes planning, implementation, and advisory
- Post go-live services to evolve and mature customer employee experience programs over time

To learn more about HRIZONS Employee Experience Management service offering, visit:

<https://hrizons.com/hxm-human-experience-management>.

About HRIZONS: As a trusted human capital management (HCM) cloud vendor in the SAP SuccessFactors ecosystem, HRIZONS is an HR cloud technology company that strives to help customers leverage SAP SuccessFactors solutions and SAP Business Technology Platform to design, build, deploy and adopt integrated HCM programs by providing solutions that bridge strategy, process, people and content to achieve competitive advantage through their people. HRIZONS has been helping customers make the digital transformation to HCM cloud since 2006 and is the most trusted brand to advise, execute, optimize and deliver, not just products and services - outcomes. Our HR cloud solutions and services offerings solve our

customers' most difficult HR challenges to ensure their HR cloud technology landscape is optimized and fully compatible with their enterprise systems. We are an SAP partner and a two-time SAP Pinnacle Award winner.

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